

## Promo Mechanics

- 1. The Promotion is open to all Metrobank Peso credit cards: Metrobank Peso Visa/Mastercard, Platinum Mastercard, World Mastercard, Femme Visa, Femme Signature Visa, Travel Platinum Visa, ON Internet Mastercard, PSBank Credit Mastercard, Toyota Mastercard and Robinsons Mastercard credit cardholders in good standing. The Promotion is not applicable to Metrobank Dollar Mastercard, YAZZ Prepaid Visa, Metrobank Prepaid and Debit cards.
- 2. The promo period is from October 15, 2018 to January 15, 2019. Redemption period is from October 15, 2018 to March 15, 2019.
- 3. All principal cardholders are required to update their mobile numbers with Metrobank Card Corporation (MCC) to qualify in the promo.
- 4. A principal cardholder may earn (1) one game token code for a minimum single-receipt valid spend of P3,000 and above charged to his/ her Metrobank credit card. The cardholder may use his/her game tokens until January 15, 2019. Game token codes that remain unused after January 15, 2019 will automatically be forfeited prior to DTI approval.
- 5. "Valid spending" includes all retail transactions such as purchases at groceries, department stores, gasoline stations, restaurants, Internet and Mail Order/Telephone Order, foreign currency transactions, etc.; and merchant installment transactions such as but not limited to installment purchase of appliances, jewelry, etc.
- 6. Other transactions such as, Bills2Pay, Balance Transfer, Balance Conversion, Cash2Go, Cash Advance, are excluded from this promotion.
- 7. Game token codes shall be sent to the cardholder via SMS to their registered mobile number found in Metrobank Card's database within 24 hours from the time the valid transaction was made. For principal cardholders with multiple mobile numbers, MCC shall apply the first mobile number registered to the primary cardholder's account found in Metrobank Card Corporation's (MCC) database.
- 8. Qualified transactions made by supplementary cardholders will be credited to the principal cardholder's account.
- 9. Once game token codes are received via SMS, the cardholder simply clicks the game token code link found in the SMS to play. Cardholder must have a data or WIFI connection in order to play the game.
- 10. By accessing the game and using the game token codes, the principal cardholder gets a chance to win any one of the following products from McDonald's:
  - One (1) Apple Pie
  - One (1) Hot Fudge Sundae
  - One (1) Burger McDo Solo
  - One (1) Cheeseburger Solo
  - One (1) McSpaghetti Solo
  - One (1) Iced Premium Roast Coffee Vanilla
  - One (1) Medium Fries
  - One (1) 1-pc. Spicy Chicken McDo with Rice Small Meal
  - One (1) Burger McDo with Fries Happy Meal
  - One (1) 1-pc. Original Chicken McDo with McSpaghetti Small Value Meal
  - One (1) 8-pc. Chicken McShare Box
  - One (1) Php5,000 McDonald's Birthday Party Package
    - a. The Party Food Bill for the McDonald's party is in the total amount of Three Thousand Pesos (P3,000.00). Winning Cardholders may choose from any of the available party package menus or may opt to create their own party menu. The final total party food bill shall cover only McDonald's food products ordered as part of or in the course of the McDonald's party. The final total Party Food Bill actually incurred by the Cardholder at the end of McDonald's party shall be adjusted by the said Three Thousand Pesos (P3,000.00) inclusion of the McDonald's Birthday Party Package. Any amount corresponding to the Party Food Bill in excess of the Three Thousand Pesos (P3,000.00) shall be for the sole cost and account of the Cardholder and shall be paid at the end of the McDonald's party. In case the final total Party Food Bill incurred shall be less than

the said Three Thousand Pesos (P3,000.00), the difference shall be deemed waived and / or forfeited.

- b. The Party Fee worth Two Thousand Pesos (P2,000.00), shall correspond to the available McDonald's Party Theme of the same value which the Winning Cardholder can choose from. The said Party Fee shall include only standard or basic invitation cards, party name hat, activity traymat, balloons and standard giveaways / loot bags. The Party Fee shall likewise include assorted game prizes, subject to availability, and a gift for the celebrant, all of which shall correspond to the standard or basic McDonald's Birthday Party Package. Any difference in or variation from any inclusion of the Party Fee, shall be deemed a party package upgrade. The difference between the actual Party Fee selected by the Winning Cardholder and the said Two Thousand Pesos (P2,000.00) shall be for the sole cost and account of the McDonald's Birthday Party Package shall be subject to all existing terms and conditions, as well as rules, policies and procedures of and for, the holding of a McDonald's party, and shall be subject to the availability of a proper party venue and/or availability of the products covered by the Party Package including but not limited to as follows:
  - I. Winning Cardholder shall present the McDonald's treats code for the P5,000 Birthday Party Package to the corresponding McDonald's Manager, in any of the participating McDonald's Birthday Party stores, prior to actual confirmation of the party booking. The McDonald's treats code for the said prize must be valid for the party booking to be considered confirmed.
  - II. The McDonald's Birthday Party Package Certificate is valid at McDonald's Birthday Party stores and for in-store party only.
  - III. The Party must be booked and confirmed at least two (2) weeks prior to the intended party date and before the expiration of the McDonald's treats code at the end of Redemption Period on March 15, 2019.
  - IV. The actual holding of the party must be held on or before March 15, 2020 but shall be subject to availability and shall be on a first come first serve basis.
  - V. Change of store venue of the confirmed party shall not be allowed once the McDonald's treats code has been redeemed and party booking has been confirmed.
  - VI. Rescheduling of the Party date in the same store where the McDonald's treats code was redeemed will be allowed only ONCE, and will be subject to McDonald's terms and conditions, as well as rules, policies, and procedures, for parties.
- c. Redemption of the McDonald's Birthday Party Package cannot be used in conjunction with any other party promo, discounts, privilege or package of McDonald's.
- 11. All McDonald's treats are not convertible to cash.
- 12. Winners will receive a McDonald's treats code via SMS through their registered mobile numbers within 24 hours, which they can use to redeem directly at participating McDonald's stores nationwide.

The FREE McDonald's treat shall be determined by the following:

- a. The resulting popup message after each play;
- b. Metrobank Card's Gift-Box internal validated database and logs
- 13. To redeem the free McDonald's treats, the principal cardholder must proceed to any participating McDonald's stores nationwide and present the unique McDonald's treats promo code sent to the cardholder's registered valid mobile number in exchange for the corresponding actual McDonald's treat(s). One (1) McDonald's treats code is equivalent to one (1) free McDonald's treat. The McDonald's treats code may only be used once.
- 14. Cardholders shall not be allowed to redeem items either higher or lower than what the cardholder is eligible to redeem in accordance to with the McDonald's treats code received from MCC.
- 15. Redemption is valid for front counter dine-in or take-out orders only. Not valid for McDonald's Drive-Thru, Dessert Centres, or McDelivery.
- 16. A principal cardholder is allowed to redeem a maximum of three (3) McDonald's treats codes per McDonald's store, per visit, per day. Redemptions are valid at all McDonald's stores except McDonald's Boracay stores, NAIA Terminal 3, and KidZania.
- 17. A principal cardholder is entitled up to a maximum of twenty (20) McDonald's treats codes for the duration of the promo period per unique Metrobank credit card. Cardholder will receive an SMS on his/her supposed 21st McDonald's treat code.

- 18. A principal cardholder can redeem their FREE McDonald's treats code during regular operating hours of participating McDonald's stores nationwide.
- 19. All unredeemed McDonald's treats code(s) will be forfeited after the redemption period. In addition, the McDonald's treat code cannot be exchanged for cash, other products or discounts. The McDonald's treats code is not valid in conjunction with any ongoing promotions or discounts of McDonald's.
- 20. MCC will accommodate cardholder re-sending requests for game token codes but subject for verification.

For any inquiry on the promo or concern on the credit card account, Cardholders may contact Metrobank Card's Customer Service Hotline at (632) 8700-700 or e-mail customerservice@metrobankcard.com.

For any inquiry or concern regarding the McDonald's Birthday Party Package, Cardholders may contact McDonald's Customer Care Hotline at (02) 863-5490 or e-mail writeus@ph.mcd.com.

Should the principal cardholder request for a change in his mobile number during the promotion period, only succeeding McDonald's treat codes earned will be sent to the new mobile number of the principal cardholder. Previously sent McDonald's treat codes will be treated as part of the maximum redemptions cap of twenty (20) codes per unique Metrobank credit card.

- 21. Metrobank Card Corporation (MCC) reserves the right to disqualify a previously approved transaction that was cancelled or charged back within the program period. Should the cardholder receive the incentive but was later on deemed unqualified for not meeting the requirements of the incentives due to disputes arising from erroneous, invalid, fraudulent or unauthorized transactions, the cost of the incentive shall be charged by MCC to the cardholder's credit card account.
- 22. In case of dispute in respect to the cardholder's eligibility, actual SMS, McDonald's treats code presented, etc., MCC's decision shall prevail. All questions or disputes regarding the cardholder's eligibility for the promo or for any redemption shall be resolved by MCC at its discretion.
- 23. The use of the Metrobank Credit Card in connection with this promo is subject to the Terms & Conditions governing the issuance of Metrobank Credit Card.

Per DTI-FTEB Permit Number 11780, Series of 2018. Supervised by the Bangko Sentral ng Pilipinas Telephone Number: (632)708-7087 Email Address: consumeraffairs@bsp.gov.ph